VISITING AND ACCESS REGULATIONS AT TURDA SALT MINE FOR TOURISTS AND GROUP ORGANIZERS

The admission ticket grants access **once to one person only**.

Senior citizens must present a valid identity document in order to benefit from the senior discount.

Children must present a birth certificate, passport, student card or any other document certifying their age.

The term **CHILDREN** refers to persons aged between **3 and 18 years**.

Children under 3 years of age are granted **free admission**.

A child with a disability, as well as the person accompanying them – the personal assistant – are entitled to free admission based on documents certifying the disability. The relevant disability documents must be presented at the Turda Salt Mine ticket office.

An adult with a severe or significant disability, as well as the person accompanying them – the personal assistant – are entitled to free admission based on documents certifying the disability. In the absence of supporting documents, free admission may be granted exceptionally, based on the assessment of the disability status by Turda Salt Mine staff, only where the disability is visible (mobility-related) and can be identified without specialized training.

An adult with a moderate or mild disability is entitled to an admission ticket under the same conditions applicable to children, based on documents certifying the disability. The relevant disability documents must be presented at the Turda Salt Mine ticket office.

* **The accompanying person** is any adult natural person who has the status of personal assistant of the child/adult with a disability.

- Free admission to Turda Salt Mine for the personal assistant of a person with a disability (minor or adult) is permitted **once per day**, provided that a valid identity document confirming that the person is at least 18 years old is presented.
- Organized groups consisting of at least **20 persons** are entitled to a **free guide**, subject to prior booking and depending on staff availability. Bookings are processed in chronological order according to the date on which the request was registered.

- When a group organizer requests free admission, they shall conduct the guided tour of the tourist attraction themselves, without using the services of guides employed by **SALINA TURDA S.A.**
- Subscriptions/passes purchased at the company's ticket office and from the ticket vending machines located in the parking area/pavilion are valid for the number of days for which they were purchased, with a minimum validity period of **7 days**.
- The admission ticket price **CANNOT BE REFUNDED** for any reason related to the specific infrastructure of an underground tourist attraction. Access inside Turda Salt Mine is provided via stairs; the use of elevators is optional. Visiting the Salt Mine is not conditional upon the operation of the elevators.
- **SALINA TURDA S.A.** reserves the right to suspend elevator operation at any time whenever the safety of tourists is at risk.
- In order to comply with the requirements of **EU Regulation 679/2016** on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, repealing Directive 95/46/EC (General Data Protection Regulation – GDPR), tourists/visitors are prohibited, during their visit, from filming, photographing or broadcasting/transmitting online on private or public social media platforms within the premises of **TURDA SALT MINE**, except for activities contractually agreed with **SALINA TURDA S.A.**
- Filming, photographing or transmitting content online without the consent of the representatives of **SALINA TURDA S.A.** may result in financial penalties being imposed on any persons who fail to comply with this requirement.

PERSONAL DATA PROCESSING

In the course of its activities, **SALINA TURDA S.A.** collects personal data from:

- Beneficiaries of services provided by SALINA TURDA;
- Potential customers;
- Legal representatives of service providers/contractual partners.

The personal data collected are used for:

- Issuing invoices;

- Ensuring free admission for persons with disabilities;
- Registration in the database as an authorized guide;
- Issuing subscriptions/passes;
- Completing payment orders or requests for reimbursement of subscription differences or admission ticket costs;
- Free admission under protocol arrangements;
- Admission of accompanying persons of persons with disabilities;
- Issuing free vouchers for group organizers;
- Sending information regarding amendments to the Regulations.

SOURCES FROM WHICH PERSONAL DATA ARE COLLECTED

SALINA TURDA S.A. collects personal data as follows:

- Directly from the data subject;
- By email, using the contact addresses made available on www.salinaturda.eu;
- Through the platform www.bilete.ro, where tickets can be purchased for adults as well as students/pupils or pensioners;
- From educational institutions organizing visitor groups;
- From legal entities organizing visitor groups for their own employees;
- From companies organizing various activities in the Salt Mine amphitheatre;
- From persons organizing various events during which photographs and/or audio-video recordings are made;
- From group organizers accompanying groups of more than 10 persons;
- From representatives of legal entities collecting money from the Turda Salt Mine ticket office, taking into account the purpose for which the data are collected – collections/payments (e.g. advertising services, where the document proving collection/payment is collected together with the invoice);
- Directly from the data subject through the www.salinaturda.eu website, via the Contact section.

PERSONAL DATA PROCESSED BY SALINA TURDA S.A.

The personal data processed by **SALINA TURDA S.A.** include:

- Surname;
- First name;
- Personal Identification Number (CNP);
- Identity Card series and number;
- Residential address;
- Disability certificate / personal assistant documentation (accompanying person of a person with a disability) – only for this category of persons;
- Copy of the Identity Card for persons with disabilities;
- Students' first and last names, provided in tabular form by educational institutions organizing events;
- Signature;
- Telephone number;
- Email address;
- Citizenship;
- Issuing authority of the identity document;
- Profession;
- Image (photograph appearing on the Identity Card and identification badge).

ACCESS WITH ANIMALS

Access with animals is **strictly prohibited**, except for animals qualified as assistance animals, such as guide dogs.

For access with a guide dog:

- You must provide proof of the dog's qualification (e.g. certificate, identification card, etc.);
- A dog showing visible signs of illness or suffering cannot be admitted to the **Turda Salt Mine** tourist attraction;
- Your dog must not belong to a breed prohibited by law;
- Your dog must wear a muzzle in order to prevent any dangerous situation should the dog become agitated during the visit to the **Turda Salt Mine** tourist attraction (e.g. barking, biting, etc.);
- You must have with you the necessary materials for collecting the dog's waste;

- The dog must be clean, healthy, non-aggressive and free of unpleasant odors. It must comply with all hygiene and sanitary requirements;
- Your dog must wear a harness or vest. The dog's leash must not exceed **2 metres** in length;
- Your dog must not be allowed to roam freely within the **Turda Salt Mine** tourist attraction and must not obstruct corridors or other access areas.

PROHIBITION OF THIRD-PARTY ADVERTISING

Within the premises of the tourist attraction and at the operating locations of **SALINA TURDA S.A.**, the distribution of any type of advertising or promotional materials on behalf of third parties is prohibited.

Persons who undertake any type of promotional or advertising activity on behalf of any entity other than **SALINA TURDA** will be **removed from the premises without reimbursement of the admission ticket**, both from the tourist attraction and from any other operating locations of **SALINA TURDA S.A.**

THE MANAGEMENT OF SALINA TURDA S.A.