

Regulation of movement and conduct in Turda Salt Mine

The access of tourists in the Turda Salt Mine is allowed for recreational visits or for spa treatment and it is made in an organized group or individually during the established program, according to the fees in force.

Access to the mine outside the opening hours or for other purposes is possible only with the approval of the general manager or the Administrative Board of the society. For groups of minimum 20 persons a free guide is ensured, under the condition of a booking in advance and the number of guides available at the time. Upon request and in the case of booking in advance, a guide who speaks Romanian and other international languages is provided.

For individual visits to the mine, tour guide service can be requested for a fee. For the persons with neuromotor disabilities access is made through the old entrance of the mine Str. Salinelor nr.54B. For this category of tourists the mine can be visited only at the transportation gallery Franz Josef, Ghizela stationary (treatment base), Joseph Mine (Echo Chamber – balcony), Crivac's Chamber, Extraction Shaft Chamber and The Registry Chamber (The Altar and The Stairway of the Rich).

Due to the low temperature of approx. 12^o C, tourists are recommended to be equipped with warm clothing.

People with cardiac affections will access the mine only with corresponding medical reference.

Newborn babies and children up to two years should be exposed prudently to the salted environment, without exceeding 60 minutes.

Access to the parking lot is ticket- based, according to the existing fees.

In the pavilion at the entrance to the mine there is an ATM machine, as well as currency exchange machine available to tourists during the opening hours.

During their entire stay underground, tourists will have a decent conduct, so as not to disturb the explanations of the tourist guide or the activity of other tourists visiting the salt mine.

Circulation on gallery sections or shafts equipped with stairs will be made with maximum attention and every tourist will take care to not disturb the other participants of the group. Vertical circulation is made on the stairs or by elevator.

In case of individual visits to the mine, it is strictly forbidden to enter areas other than those indicated by the mine staff and the existing markings.

It is strictly forbidden to manipulate the underground electrical panels or transmission lines and power distribution devices, as well as the underground lighting control devices, the recreational facilities and the underground devices used for the transportation of people.

The use of recreational facilities and equipment can be made only by paying the access ticket to that respective recreational device/ facility. The indications of the mine staff on duty regarding the use of the underground recreational facilities and the equipments must be observed at all times.

In case of malfunction at the Panoramic Elevator or the Panoramic Wheel recreational facility, the tourists in the elevator or gondolas shall wait for the malfunction to be remedied and the facility restarted, or for the intervention of the specialized staff of the company to evacuate the people in the elevators or gondolas.

It is strictly forbidden to enter Turda Salt Mine while intoxicated with alcohol; smoking and alcohol or food consumption, as well as access with pets are also denied.

There is no GSM signal underground. Communication with the surface can be made through the company's fixed phone line system and only for cases of absolute emergency.

Underground telephones are located as follows:

- Medical office Ghizela Stationary;
- Souvenir shop in Rudolf Mine;
- Mini-golf surveillance point Rudolf Mine;
- Panoramic Wheel surveillance point Rudolf Mine;
- Boat station Terezia Mine.

Calling the emergency number 112 is free and direct. The access protocol is 9112. For other services or information the mine staff shall be contacted.

Children under 14 must be mandatorily accompanied by parents or other adult persons, who will supervise them and follow the observance of all the terms of this Regulation.

Any information about the tourism activity or the history of the salt mine can be required from the accompanying staff, the tour guides or tourism organizers members of the company.